If you run queries and reports using the Brio-Hyperion Portal (also known as the Interactive Reporting Workspace), please read the following.

There will be a Brio-Hyperion upgrade on **Friday June 21st**, which requires a **new plug-in for your Internet Explorer browser**.

Since you most likely do not have sufficient privileges to install new software on your computer, please contact your local IT Support provider, to make sure they are aware of the schedule and installation. They should already have details from announcements that were sent to the Net-Admin-L listserv on 5/20 and 5/28.

**NOW THROUGH JUNE 20th**
- IT Support providers have been told that they can install the new plug-in “side-by-side” with the current version you’re already using. This can be completed **anytime between now and June 21st**
- ***
  - If they choose to install it now, you shouldn’t notice any difference in how you run your reports – your old plug-in will continue functioning up until June 21st.

**ON JUNE 21st**
- When we upgrade the production Brio-Hyperion portal / Interactive Reporting Workspace, the new plug-in will start working, as you run the same reports you always have, in the same way.
- You will continue to see the same folders on the left, and your list of reports and models on the right.
- The only minor change you may notice is that your report listing on the right will have “dividing lines” like an Excel spreadsheet.
- If you typically open more than one tab in the Workspace, the individually named tabs that used to appear along the bottom of the screen, will now appear along the top instead.
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**QUESTIONS**
- If you have any questions about this upgrade that your local IT support provider isn’t able to answer, you can email the OLD Brio mailbox, **which we are temporarily using, only for this upgrade**: brio-hyperion-admin-supp@cornell.edu
- This mailbox will **NOT** be monitored after June 21st.
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  - Please continue to send all other (non-upgrade) questions or problems to this official support mailbox: business-intelligence@cornell.edu

**Studio users**
We will send details about the new installer on CUFS sometime after June 21st, but upgrading Studio is not required for this “point upgrade” of the Workspace and plug-in, from 11.1.1.3 to 11.1.2.3.

-Hyperion Upgrade Project Team